

# SimbaPDF Terms of Service

Last updated: February 23, 2026

These Terms of Service ("Terms") govern your access to and use of the SimbaPDF website, applications, and PDF tools (the "Service"). By accessing or using the Service, you agree to these Terms. If you do not agree, do not use the Service.

## 1. Eligibility and Accounts

You must comply with applicable laws when using the Service. If you create an account, you agree to provide accurate information and to keep your login credentials secure.

You are responsible for activity that occurs under your account. If you believe your account has been compromised, contact us immediately.

## 2. Acceptable Use

SimbaPDF provides browser-based PDF tools. You may use the Service only for lawful purposes.

You agree not to:

- use the Service to create, upload, distribute, or process content that is unlawful, harmful, or infringes the rights of others (including copyright),
- attempt to probe, scan, or test the vulnerability of the Service or bypass security or authentication measures,
- reverse engineer, decompile, or interfere with the Service, except to the extent permitted by law,
- introduce malware, viruses, or other harmful code, or perform denial-of-service or automated abuse,
- use automated tools (bots/scrapers) in a way that disrupts or degrades the Service.

We may limit, suspend, or terminate access to protect users and the Service.

## 3. Your Files and Content

Most SimbaPDF tools process files locally in your browser. Unless a specific feature clearly states otherwise, SimbaPDF does not receive, store, or review your document contents.

You are solely responsible for the files you choose to process and for ensuring you have the rights and permissions to use those files.

## 4. Pro Subscription and Payments

Certain features may require a paid subscription or one-time payment ("Pro"). Payment processing is handled by trusted third-party providers. SimbaPDF does not receive your full card details.

If your Pro plan is recurring, it auto-renews until you cancel. You can cancel at any time; cancellation takes effect at the end of the current billing period unless stated otherwise at checkout.

To the extent permitted by law, fees are non-refundable except where required by applicable consumer protection laws or where the checkout terms provide otherwise.

## **5. Intellectual Property**

The Service, including its software, design, trademarks, and branding, is owned by SimbaPDF or its licensors and is protected by intellectual property laws.

You may not copy, modify, distribute, sell, lease, or create derivative works of the Service except as allowed by these Terms or with our prior written permission.

## **6. Third-Party Services**

The Service may integrate third-party services (for example, authentication, payments, analytics, or ads). Third-party services are governed by their own terms and policies, and SimbaPDF is not responsible for them.

## **7. Disclaimers**

The Service is provided on an "as is" and "as available" basis. While we aim for reliable tools, we do not guarantee that the Service will be uninterrupted, error-free, or meet your requirements.

You should keep backups of important documents. SimbaPDF is not responsible for losses resulting from user error, device failure, or third-party issues.

## **8. Limitation of Liability**

To the maximum extent permitted by law, SimbaPDF and its affiliates will not be liable for indirect, incidental, special, consequential, or punitive damages, or for loss of profits, revenue, data, or goodwill arising from or related to your use of the Service.

Where liability cannot be excluded, it will be limited to the amount you paid to use the Service in the 3 months before the event giving rise to the claim, or ZAR 0 if you used the Service for free, whichever is greater, to the extent permitted by law.

## **9. Termination**

We may suspend or terminate your access to the Service if you violate these Terms or if we reasonably believe it is necessary to protect the Service, our users, or our legal interests.

You may stop using the Service at any time. Sections that by their nature should survive termination (such as intellectual property, disclaimers, and limitation of liability) will survive.

## **10. Changes to These Terms**

We may update these Terms from time to time. If changes are material, we will update the "Last updated" date and may provide additional notice where required. Continued use of the Service after changes become effective means you accept the updated Terms.

## **11. Governing Law**

These Terms are governed by the laws of the Republic of South Africa, without regard to conflict of law principles. Courts located in South Africa will have jurisdiction, subject to applicable law.

## **12. Contact**

Questions about these Terms? Email us at [givensimbini@gmail.com](mailto:givensimbini@gmail.com).